



Terms & Conditions

1. Music in Unison aims to provide the highest quality classes for all our customers.

We are committed to the safety of all persons who attend our lessons and deliver the highest service standard. Participating in a Music in Unison class is entirely at your own risk without any proven negligence, breach of duty of care or lack of due diligence by Music in Unison. Your participation, or that of your spouse/partner, your child, or those in whose care you have placed your child at a Music in Unison session, is done so entirely at your and their own risk.

2. Payment

Payment is through our online booking system.

Your place will only be confirmed upon full payment. If you pay through the online booking system, you will receive an automated confirmation.

3. Refunds

Your course may be cancelled, and a refund will be given within seven days of the course commencing. We cannot offer refunds for sickness and classes missed due to holidays.

4. Cancellation of classes

Under usual circumstances and in the unlikely event of a class being cancelled, the session will either be taken by another member of our team, or you will be offered a catch-up session or a refund. However, if sessions are cancelled in relation to Covid 19, you will be required to take your outstanding sessions online.

5. Twins discount

Music in Unison offers a 50% twin discount for one adult participating with both children. Twins under 12 months are at no additional charge.

6. Illness

If you or your child is ill, please refrain from coming to the session.

7. Medical Conditions

We ask you to disclose any medical conditions or allergies in the sign-up form that we require you to complete before attending our sessions.

8. Data Protection

Music in Unison will keep your information confidential and will not be passed on to a third party.

9. Bringing additional adults

Please inform the class leader if you wish to bring any additional adults. Wherever possible, we will try to accommodate this; however, venue size and capacity may prevent this.

10. Videos, photographs and confidentiality

Videos and pictures of you and your child during the class may be taken occasionally (provided it doesn't interfere with the activity). We encourage you to take pictures of your little ones enjoying themselves, but please be mindful of others and their privacy wishes.

11. Property and belongings

Any property left in prams or bags is at the owner's risk and is not Music in Unison's responsibility.

12. Health and Safety, Hygiene and Safeguarding

Music in Unison routinely cleans, checks, and updates its equipment to ensure you have the highest quality resources for your session. Risk Assessments are completed for each site before usage. All Music in Unison staff have been DBS checked.

13. Changes to Terms and Conditions

From time to time, Music in Unison may update its terms and conditions.

Date: 26th June 2024

Signed: 

